

January 20, 2016

To whom it may concern,

In the fall of 2013, we hired Ideal Home Renovations for a re-model of our Manhattan apartment. We were impressed by Charles Nadeau's wide-range of experience in building homes and renovations, as well as his deep knowledge of the nuances of home improvements in a city like New York. Charles understands the permitting process required and delivered everything we needed to have our plan approved by the building's managing agent. He and his crew were always prompt and professional on site. Our neighbors, building superintendent and building staff (porters and doorman) all had a similar experience because the Ideal Home team was respectful of the building's rules and hours, and always kept the hallways clear of debris.

The scope of work we completed included a gut renovation of two bathrooms (a master and a small en suite), as well as some re-design of the layout which involved closing up two doorways, creating a faux wall to resemble a mantle for our decorative fireplace and soffit work in several rooms. The Ideal Home crew also installed a new oversized entrance to the bedroom hallway, complete with a large pocket door. At the same time, Charles and his team skim-coated and painted most of the apartment, which was critical to the successful installation of some new millwork we had custom made. We also had new electrical run throughout, as well as new lighting in several rooms.

The sub-contractors that Charles Nadeau employed were all dependable and professional, showing up as scheduled and completing work to our satisfaction, and the craftsmanship by all was beyond expectation. Charles and his team always interacted well with our architect and designer. Charles also provided us with quotes for additional work as it came up throughout the project. The renovation stayed within our budget as a result.

We would recommend Ideal Home Renovations without hesitation.

Heather Ursu and Marcel Kasumovich